

SITUATION MODELLING, ETHNOGRAPHY AND DESIGN.

Jo Mackie and Ian Sommerville

Jo Mackie

Computing Department
Lancaster University
Lancaster, LA1 4YR
+44 (0) 1524 593097
j.mackie@comp.lancs.ac.uk

Ian Sommerville

Computing Department
Lancaster University
Lancaster, LA1 4YR
+44 (0) 1524 593795
is@comp.lancs.ac.uk